

## How does it work?

This DVD-based study for groups has **eight sessions**, each including a 30-minute teaching video. Participants follow along in a detailed study guide and then discuss a set of thought-provoking discussion questions together. Optional exercises for digging deeper into the material are available for those who desire to do so.

## What does it include?

- DVD Set with eight video sessions
- Ten detailed Participant Guides
- Ten Desktop Reminder Cards
- Group Leader's Guide and peacemaking reference book (background reading for the group leader)
- Getting Organized guides (one for church setting and one for workplace setting—use the one that best fits your context)
- Invitation Video and Sample Promotional Materials

## What topics does it cover?

- The root cause of conflict
- When to overlook an offense
- What makes a good apology
- What forgiveness really means
- How to deal with difficult people

... and much more!

## Web-Based Self-Study Option

Want to preview or go through the study by yourself? *Resolving Everyday Conflict* is also available online in an e-learning format at Peacemaker University™. Visit [www.Peacemaker.net/REC](http://www.Peacemaker.net/REC) for details.

## Resolving Everyday Conflict

We *all* have conflict. It's usually not the big blow up—it's more like the tense conversation around the breakfast table or the difficulties with an angry neighbor, an overbearing boss, or a moody teenager.

These everyday conflicts build up walls and tear down relationships wherever they occur—at home, at work, or anywhere in between.

### There's good news and real hope.

*Resolving Everyday Conflict* is an eight-week DVD study that unpacks the amazing things the Bible has to say about conflict and relationships. As you use it in your workplace, church, or neighborhood, you'll find the powerful and practical answers you are looking for to forever change how conflict looks in your life.



### from a pastor ...

"*Resolving Everyday Conflict* is **exactly what I've been looking for**. I want our church to impact our community, and this is a perfect way to do it. It gives us what we need to reach out to those around us with a message that readily applies to their lives."

Charlie Holt

### from a workplace ...

"The first session of *Resolving Everyday Conflict* was incredible. Three people were in tears, and one person emailed me this statement: 'Dude, you didn't tell me it was going to be life-changing and stuff! Ha! God is really moving here.'"

Dianna Bradley, Chaplain  
Hobby Lobby Stores

For more info  
or to order, see:

[www.Peacemaker.net/REC](http://www.Peacemaker.net/REC)  
or call 800-711-7118

People are tired  
of fighting...

Give them the biblical tools they need  
to begin to respond *differently* to conflict.



Introducing...

# Resolving Everyday Conflict

An Eight-week DVD Study for Groups



For use in  
Workplace  
or  
Church



## CHURCH

### A New Way to Connect with the Disconnected

*Give your church members a tool for outreach to the community*

**Your Church's Mission** - Like most churches, your church is always looking for ways to reach out into your community with relevant messages and practical answers. You want to engage non-Christians as well as those people that sit on the fringe of church life, drawing each of them closer to Christ and his church.

**A Common Problem** - *We all have conflict.* Think about the people you know. They may not be in the middle of a big blow-up, but they certainly have experienced those tense conversations around the breakfast table or at work. Or more seriously, perhaps their marriage is on the verge of falling apart. Regardless, they are looking for answers.

**Resolving Everyday Conflict** - This study will help your church reach people that you might otherwise have trouble reaching—the people on the fringe of your church life as well as the unchurched in your community. You can give them the powerful and practical answers they are looking for to forever change how conflict looks in their lives ... *and teach them about Jesus at the same time.*

#### Who is it for?

- **The people who attend your church but haven't really connected yet** - This study is a great way to get them off the fringe and involved in your church by addressing a topic they care about: *conflict*.
- **Non-Christian friends and neighbors** - They really need a personal encounter with Jesus, but of course, they don't know that. However, they *do* know that they need some help with conflicts ... and as long as it's practical, they'll give it a try.

For more information on using the study in the church, see:  
[www.Peacemaker.net/REC-church](http://www.Peacemaker.net/REC-church)



## Resolving Everyday Conflict

Biblical Answers for a Common Problem

one study...  
...two uses\*

*\* By the way... Resolving Everyday Conflict works in lots of other places, too. We've already heard of it being used as a neighborhood bible study, in prison ministry, in college dorms, and more. So don't feel limited by the two main uses described here—use it wherever it works best for you!*



## WORKPLACE

### Help for Your Team Members... Good for Your Organization

Most of us spend a huge portion of our lives at work. And that's why many of the conflicts we face take place at work—budget crunches, looming deadlines, difficult co-workers, overbearing bosses... all these are situations that can quickly get messy.

So why would your organization want to sponsor a study on conflict and relationships?

- 1 **It will help your team members.** By studying *Resolving Everyday Conflict*, the members of your team will gain practical tools to help them handle conflict and get along with others both at work and outside work (in their marriages, families, and friendships). Peacemaking is a life-skill that will continue to help them for years to come in *all* areas of life.
- 2 **It is good for your organization.** Workplace conflicts keep you from getting things done. It kills productivity—people have trouble doing their job, stay home, or even quit due to conflict at work. So if your team learns to resolve conflict quickly and constructively (or avoid it altogether!), you'll have a healthier and more productive work environment.

#### An important question: Is the study explicitly Christian?

**Yes, it is.** The principles in this study come straight out of Scripture, and it is taught with the assumption that most people watching are Christians. So you'll need to consider this as you determine whether the study should be mandatory or voluntary.

With that said, we worked hard to use "non-churchy" language and examples in the study so that it is more readily understandable and fits into the workplace context. It's a highly accessible study that people will connect with regardless of how strong a church background they have.

For more information on using the study in the workplace, see:  
[www.Peacemaker.net/REC-workplace](http://www.Peacemaker.net/REC-workplace)

*Help employees deal with conflict at work (and everywhere else)*